

NEW GAS SERVICE INSTALLATION:

*****TO AVOID DELAYS AND ENSURE ACCURATE SERVICE INSTALLATION, THE FOLLOWING DETAILS MUST ALREADY BE PROVIDED WHEN YOUR CASE IS COMPLETED.**

BTU LOAD - DETERMINES THE CAPACITY REQUIRED FOR YOUR GAS SYSTEM.

DELIVERY PRESSURE - ENSURES PROPER PRESSURE SETTINGS FOR SAFE OPERATION.

APPLIANCE INFORMATION - ALLOWS GREER CPW TO SIZE AND CONFIGURE YOUR SERVICE CORRECTLY.

WHY THIS MATTERS: MISSING/INCOMPLETE INFORMATION CAN CAUSE SCHEDULING DELAYS, INCORRECT METER SIZING, AND POTENTIAL SAFETY ISSUES.

01

HIRE A LICENSED CONTRACTOR

- OBTAIN ALL REQUIRED PERMITS.
- COMPLETE ALL INTERIOR GAS PIPING.



02

PREPARE FOR SERVICE INSTALLATION

- PAY ALL APPLICABLE FEES.
- INFORM GREER CPW OF CUSTOMER-OWNED UNDERGROUND LINES (WATER, IRRIGATION, SEPTIC, DRAINS).

*** THESE ARE NOT COVERED BY SC811 AND GREER CPW IS NOT RESPONSIBLE FOR DAMAGE IF THEY ARE NOT IDENTIFIED.



03

INSPECTION & ACTIVATION

- A TECHNICIAN WILL INSTALL THE GAS METER AND UNLOCK THE DOWNSTREAM CUT-OFF VALVE.
- YOUR CONTRACTOR MUST ACTIVATE SERVICE, TEST APPLIANCES, CHECK FOR LEAKS, AND LIGHT PILOTS.
- GREER CPW WILL INSPECT YOUR SYSTEM. IF IT FAILS, REPAIRS MUST BE COMPLETED BEFORE RESCHEDULING



04

ACCESSIBILITY


- ENSURE THE GAS METER IS ACCESSIBLE YEAR-ROUND FOR ROUTINE MAINTENANCE.



GREER CPW RESPONSIBILITIES

- SCHEDULE UTILITY LOCATES WITH SC811, INSTALL SERVICE LINE, AND METER.
- AFTER INSTALL, MAINTAINS THE GAS LINE UP TO AND INCLUDING THE METER.



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